



HELP SHAPE REGIONAL TRANSIT IN WESTERN ARIZONA

To plan for regional transit between communities in western Arizona, we are conducting a short survey to understand your transit needs. This information will help develop a plan for transit improvements.



For quicker entry – submit survey on-line at: www.SurveyMonkey.com/R/ConnectingWesternArizona

Please answer the following questions based on your transit use **before the COVID-19 pandemic**.

Participants will be entered into a drawing for a **\$25 gift card** to a grocery store of your choosing. Please note that all personally identifiable information will be kept confidential. If you would like to be entered, please provide:

Name: _____

Email address: _____

Phone number: _____

Transit Use

1. Please select all transit and bus providers that you have used to ride a bus in the last 24 months:

- Kingman Area Regional Transit (KART)
- Bullhead Area Transit
- Lake Havasu Transit
- Camel Express (Quartzsite/La Paz County)
- Hualapai Indian Tribe Transit
- Greyhound or Flixbus
- Other (Senior Center shuttle, non-emergency medical transportation)
- Don't know
- None
- Other (specify) _____

2. How often do you ride a bus?

- Several times a week
- Once per week
- Several times per month

- Once per month
- Several times a year
- Once per year or less

3. What types of places do you use bus service to get to? Select all that apply:

- Work
- College
- Middle/High School
- Health care (hospital, clinic, etc.)
- Recreation/Social/Parks
- Shopping
- Social Services
- Airport or Greyhound/Flixbus Station
- Special Events (Ex. Bullhead City River Regatta)
- Other (specify) _____

4. Are there any specific places you would like to travel to by transit if it was available?

5. Which communities would you want to ride a service between?

- Kingman
- Bullhead City
- Lake Havasu City
- Golden Valley
- Peach Springs
- Parker

- Quartzite
- Fort Mohave
- Mohave Valley
- Golden Shores
- Desert Hills
- Yucca
- Other (please specify): _____

6. How likely are you to ride a service between these communities?

- Not at all likely
- Somewhat likely
- Very likely

7. What type of regional transit service would you prefer?

- Express route that provides direct service between Kingman, Bullhead City, and Lake Havasu City, with only one stop in each city.
- Slower route that provides access to multiple stops in Kingman, Bullhead City, and Lake Havasu City and has stops in-between communities (Golden Valley, Fort Mohave, Golden Shores, and others).

8. What type of regional service is more important to you?

- Less-frequent service that doesn't require me to transfer buses.
- More-frequent service that may require a transfer at one or both ends of the trip.

9. What times of day would you be most likely to use transit service? [Select up to 3 choices]

- Before 6 AM
- 6 AM – 9 AM
- 9 AM – 12 PM
- 12 PM – 3 PM
- 3 PM – 6 PM
- 6 PM – 9 PM
- After 9 PM

10. Which days would you expect to use transit service? Select all that apply:

- Weekdays
- Saturdays
- Sundays
- During Special Events Only

11. What type of service is more important to you for these shuttles? Choose one.

- Operates weekdays only, but operates earlier in the morning and later in the evening. For example, 8 trips per day. There may be 1-2 hours in-between the trips on weekdays.
- Operates weekdays and Saturday, but operates a narrower service day. For example, provides 3 morning trips and 3 evening trips on weekdays and 1 morning and 1 evening on Saturdays. There may be 2-3 hours in-between the trips on weekdays.
- Operates 7 days a week, but operates a narrower service day. For example, provides 2 morning trips and 2 evening trips on weekdays and 1 morning and 1 evening on weekends. There may be 3-4 hours in-between the trips on weekdays.

12. How would you want to pay for fares?

- Mobile payments
- Monthly/annual passes
- One-way or daily ticket purchased at kiosk

- Cash/coins paid on shuttle
- I would only ride a free service
- Other (specify) _____

13. How much would you pay for a one-way ride between the tri-cities (i.e, Kingman, Lake Havasu City, and Bullhead City)?

- I would only ride a free service
- \$1 one-way
- \$2 one-way
- \$3 one-way

Tell Us About You

14. Where is your home? (City/Community)

15. Where is your work or school (include previous place of work if affected by COVID-19)? (City/Community)

16. What is your age?

- 15 to 24 years
- 25 to 34 years
- 35 to 44 years
- 45 to 54 years
- 55 to 64 years
- 65 years and over

17. What is your race or ethnicity? Select all that apply.

- White or Caucasian
- Hispanic or Latino
- Black or African American
- Native Hawaiian or other Pacific Islander
- Asian or Asian American
- American Indian or Alaska Native
- Prefer not to answer
- Other (specify) _____

18. Do you have a disability that affects your mobility?

- Yes
- No

19. Are you (select all that apply based on your status before COVID-19):

- Full time employee
- Part time employee
- Unemployed – seeking employment
- Unemployed – not seeking employment
- Veteran
- Retired
- College Student
- Middle/High School student

20. How many working vehicles are available to your household?

- 0
- 1
- 2
- 3+

21. What was your individual income (before taxes) in 2019?

- Less than \$10,000
- \$10,000 - \$24,999
- \$25,000 - \$49,999
- \$50,000 - \$74,999
- \$75,000 or more
- Don't know/Prefer not to answer

22. What questions or concerns do you have about transit in Western Arizona?

Thank you for completing this survey! More information on this project is available at www.ConnectingWesternAZ.com.

Return surveys to Kittelson & Associates, 40 N. Central Ave, Suite 1920, Phoenix, AZ 85004