



*Strengthening Communities, Empowering People*

**Regional Council on Aging  
September 21, 2021  
Via Zoom Mtg.  
10:00 a.m.**

**Agenda**

- 1. Call Meeting to Order**
- 2. Pledge of Allegiance**
- 3. Introductions**
- 4. Roll Call-Establish Quorum**
  
- 5. Approval of Minutes ..... (Action) 5**  
June 22, 2021 meeting did not establish quorum. Packet was emailed on June 25th, and reviewed by RCOA members. Electronic Vote was taken with all items passing; Vote included March 10<sup>th</sup> 2021 meeting minutes  
Please confirm through action the email vote
  
- 6. Appointments to the RCOA ..... (Action) 9**
  - a. Town of Parker Council Member Randy Hartless (City Council Member)
  - b. Carole Collins, Public Fiduciary, Mohave County (Senior Group Rep.)
  
- 7. Program Reports – AAA Direct Services..... (Action) 10**
  - a. Case Management (Cat Trobaugh) ..... 11
  - b. Family Caregiver Program (Cat Trobaugh)..... 11
  - c. Health Promotion and Wellness Programs (Cat Trobaugh) ..... 13
  - d. Knox Box Program (Cat Trobaugh)..... 15
  - e. Trualta Caregiver eLearning Platform Presentation ..... 20
  - f. Family, Aging & Disability Resource Center (Kevin Julle) ..... 27
  - g. SHIP/Senior Patrol (Fraud Prevention) (Kevin Julle)..... 27
  - h. Ombudsman Program (Grace Shields)..... 32
  - i. Program Development/Outreach/Advocacy (Carol Brown) ..... 34
  - j. Volunteer Management (Carol Brown) ..... 36

**8. Contracted Services Report (Cat Trobaugh & Gina Whittington).. (Action) 40**

- a. Service Utilization Report
- b. Contracted Providers Verbal Reports

**9. Director’s Report (Gina Whittington) ..... (Action) 41**

- a. WACOG AAA Program Description (for Orientation and Education)
- b. Organizational Chart (Area Agency on Aging); current positions and plans.
- c. National Association of Area Agencies on Aging rebranding and alignment with AZ.
- d. SFY 2022 Priorities, Funding Landscape and COVID 19 Report.
- e. New Alert, ARPA funding and expenditure strategy.

**10. Discussion and Possible Action Items**

- a. Next Meeting Date – November 16, 2021(Board Schedule)
- b. Adjournment