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Strengthening Communities, Empowering People

**Regional Council on Aging
Parker Senior Center
1115 W 12th Street
Parker, Arizona 85344
February 18, 2020
10:00 a.m.**

Agenda

- 1. Call Meeting to Order**
- 2. Pledge of Allegiance**
- 3. Introductions**
- 4. Roll Call-Establish Quorum**
- 5. Approval of Minutes..... (Action) 4**
 - a. November 19, 2019
- 6. Appointment to the RCOA(Action) 11**
 - a. City of San Luis Appointment of Councilman Jose Ponce
 - b. City of Yuma Appointment of Councilman Michael Shelton replacing Karen Watts.....
- 7. Program Reports – AAA Direct Services(Action) 12**
 - a. Program Development/Outreach/Advocacy (Carol Brown)13
 - b. Case Management (Cat Trobaugh)..... 23
 - c. Family Caregiver Program (Cat Trobaugh)..... 23
 - d. Knox Box Program (Cat Trobaugh)..... 24
 - e. Safe Return Program (Cat Trobaugh)..... 24
 - f. Health Promotion Programs (Cat Trobaugh).....31
 - g. Family, Aging & Disability Resource Center (Kevin Julle) 35
 - h. SHIP/Senior Patrol (Fraud Prevention) (Kevin Julle)..... 35
 - i. SCEP (Kevin Julle) 35
 - j. Volunteer Management (Kevin Julle) 36
 - k. Ombudsman Program (Grace Shields)..... 40

8. Contracted Services Report (Cat Trobaugh & Gina Whittington).....(Action) 42
a. Service Utilization Report 43
b. Contracted Providers verbal Reports

9. Director’s Report (Gina Whittington).....(Action) 47

10. Discussion and Possible Action Items

- a. Next Meeting Date – April 21, 2020 (Board Schedule)
- b. Adjournment