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Strengthening Communities, Empowering People

**Regional Council on Aging
Parker Senior Center
1115 W 12th Street
Parker, Arizona 85344
April 16, 2019
10:00 a.m.**

Agenda

- 1. Call Meeting to Order**
- 2. Pledge of Allegiance**
- 3. Introductions**
- 4. Roll Call-Establish Quorum**
- 5. Approval of Minutes..... (Action) 4**
 - a. February 12, 2019
- 6. Consent Agenda (Due to no quorum at 2/12/19 RCOA) (Action) 9**
 - a. September 18, 2018 Meeting Minutes Approval.
 - b. Approval of February 12, 2019 Meeting Action Items - (1) Approval of appointment of Martha Garcia by the City of Somerton. Approval of re-appointment of Vivian Hartless to represent Senior Groups for La Paz County. This moves Vivian from the Elected Official seat due to her not running for office. (2) Approval of the Direct Service Program Reports as presented. (3) Approval of the Contracted Services Reports as presented. (4) Approval of the Directors Report as presented.
 - c. Confirmation of email vote (Appointment of RFP Committee) – Vickie Bornt and Donna McCoy.
- 7. Appointment to the RCOA (Action) 17**
 - a. City of Kingman has appointed Sue Ann Keener to the RCOA
 - b. Town of Parker has appointed Frank Savino to the RCOA
- 8. Program Reports – AAA Direct Services (Action) 19**
 - a. Case Management (Cat Trobaugh)19
 - b. Family Caregiver Program (Cat Trobaugh)19
 - c. Knox Box Program (Cat Trobaugh)22
 - d. Safe Return Program (Cat Trobaugh)23
 - e. Health Promotion Programs (Cat Trobaugh)25

f. Family, Aging & Disability Resource Center (Kevin Julle)	27
g. SHIP/Senior Patrol (Fraud Prevention) (Kevin Julle)	27
h. Volunteer Management (Kevin Julle)	27
i. SCSEP (Kevin Julle).....	27
j. Ombudsman Program (Grace Shields).....	32
k. Advocacy & Program Development (Carol Brown)	37
9. Contracted Services Report (Cat Trobaugh).....	(Action) 41
a. Service Utilization Report	41
b. Contracted Providers Verbal Reports	
10. Director's Report (Gina Whittington).....	(Action) 44
a. RFP adjusted Timeline and RCOA Review	44
11. Discussion and Possible Action Items	
a. Special Meeting of the RCOA – May 17th.....	47
b. Adjournment	