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Strengthening Communities, Empowering People

**Regional Council on Aging
Parker Senior Center
1115 W 12th Street
Parker, Arizona 85344
September 18th, 2018
10:00 a.m.**

Agenda

- 1. Call Meeting to Order**
- 2. Pledge of Allegiance**
- 3. Introductions**
- 4. Roll Call-Establish Quorum**
- 5. Consent Agenda (Action from June 19, 2018 Meeting)**
 - *Approval of Minutes April 17, 2018 (Action)
 - *Approval of Direct Service Reports (Action)
 - *Approval of Contracted Services Reports (Action)
 - *Approval of Directors Report (Action)
- 6. Approval of Minutes(Action) 3**
 - a. June 19, 2018
- 7. Appointment to the RCOA.....(Action) 7**
 - a. No Appointments
- 8. Program Reports – AAA Direct Services.....(Action) 8**
 - a. Case Management (Cat Trobaugh)..... 10
 - b. Family Caregiver Program (Cat Trobaugh)..... 8
 - c. Knox Box Program (Cat Trobaugh)..... 12
 - d. Safe Return Program (Cat Trobaugh)..... 13
 - e. Family, Aging & Disability Resource Center (Kevin Julle) 14
 - f. SHIP/Senior Patrol (Fraud Prevention) (Kevin Julle)..... 14
 - g. Volunteer Management (Kevin Julle) 14

h. SCEP (Kevin Julle)	14
i. Ombudsman Program (Grace Shields).....	20
j. Program Development (Cat Trobaugh & Gina Whittington).....	25
9. Contracted Services Report (Cat Trobaugh & Gina Whittington)	(Action) VERBAL
a. Service Utilization Report	HANDOUT
b. Contracted Providers verbal Reports	
10. Director's Report (Gina Whittington).....	(Action) 28
11. Discussion and Possible Action Items	
a. Next Meeting Date – November 20, 2018 (Board Schedule)	
b. Adjournment	